

# How to Use Your AIM Membership

# All AIM Home Automation Clients

#### **Repair Visits:**

Sometimes things happen, but don't worry we have you covered! An AIM Membership covers the labor cost for a team member to come out to make any repairs or replace damaged parts.

#### Warranty Visits:

We will assist in the process of submitting any warranty claims to manufacturers as well as complete the new part replacement.

*For Parts* - Under the circumstance, a part is not covered under warranty, part replacement costs are not covered by AIM Memberships.

# PowerView & Lutron Clients

## Reprogramming Appointments:

As the seasons change, so do your home's lighting, privacy, and insulation requirements. If you find yourself needing assistance adjusting your PowerView<sup>®</sup> settings or changing your preferences, we can take care of it during a PowerView<sup>®</sup> or Lutron reprogramming appointment.

## **Product Battery Replacements**

We will supply newly charged batteries and schedule a time for an AIM member to change them out.

## Membership Expiration

The best part about your AIM Membership! If you do not end up using the full value of your membership, we will apply the difference as a credit to your next project with us.

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